

# Terms and Conditions | Baeloom

Last Updated: March 13, 2026

Welcome to Baeloom. By accessing our website or interacting with our digital companions, you agree to be bound by the following terms. Please read them carefully.

## 1. Acceptance of terms

By creating an account or using our services, you agree to these Terms and Conditions and our Privacy Policy. If you do not agree, you may not use our service.

## 2. Eligibility & conduct

### Age requirement

You must be at least 18 years of age to use Baeloom. Our services are intended for adult audiences.

### Prohibited use

You agree not to use our digital companions for any illegal activities or to generate content that promotes real-world harm, illegal acts, or hate speech.

## 3. Nature of digital companionship

### AI interaction

You acknowledge that you are interacting with Artificial Intelligence. While our companions are designed for emotional continuity and realism, their responses are generated by a model and do not reflect the views of Baeloom.

### No professional advice

Responses from our digital companions should not be taken as medical, legal, financial, or professional advice.

## 4. Subscriptions and payments

### Overall subscription

Subscription fees are billed on a monthly basis. All payments are processed securely via Stripe. Your billing cycle begins on the day of your first successful payment.

### Cancellation

You may cancel your subscription at any time. You will retain access to premium features until the end of your current billing cycle.

### Refunds

Due to the nature of digital goods and the immediate costs associated with AI processing, all sales are final. No refunds are provided.

## 5. The 'clean slate' policy

In accordance with our Privacy Policy, Baeloom reserves the right to permanently purge Chat History and Smart Memory data upon the conclusion of a companionship (subscription termination) to protect user privacy.

## 6. Limitation of liability

Baeloom and its creators shall not be liable for any indirect, incidental, or consequential damages arising out of your use of the service. The service is provided on an "as-is" and "as-available" basis.

## 7. Changes to terms

We reserve the right to modify these terms at any time. Continued use of the service after changes are posted constitutes your acceptance of the new terms.