

Cookie Policy | Baeloom

Last Updated: March 13, 2026

This policy explains how Baeloom ("we", "us", and "our") uses cookies and similar technologies to recognize you when you visit our website or use our digital companion applications.

1. What are cookies?

Cookies are small data files that are placed on your computer or mobile device when you visit a website. They are widely used by website owners to make their websites work, or to work more efficiently, as well as to provide reporting information.

2. Why do we use cookies?

We use cookies for very specific, functional reasons:

Authentication

We use Firebase Authentication cookies to keep you logged into your account as you move between pages. Without these, you would have to log in every time you sent a message.

Payments

Our payment processor, Stripe, uses cookies to ensure secure transactions and prevent fraud during the checkout process.

Session management

To remember your preferences within the settings menu and maintain the state of your current chat session.

3. Do we use tracking or advertising cookies?

No. Baeloom does not use third-party advertising cookies, "pixels," or trackers to follow you around the internet. Our focus is on your companionship with our digital companions, not on selling your browsing habits to advertisers.

4. How can I control cookies?

Most web browsers allow you to block or delete cookies through their settings. However, please note that because our cookies are strictly necessary for the app to function (logging in and chatting), the app will not work correctly if these cookies are disabled.

5. Contact us

If you have questions about our use of cookies, please email us at legal@baeloom.com